

# Loughborough Walk-In Centre

**Tell us what you think**



**We want to move the walk in centre to another building.**

**We want to know what you think about this idea.**

## Who we are



We are the West Leicestershire Clinical Commissioning Group.

It is our job to make sure we have the right kind of healthcare services in Leicestershire.

We want to have healthcare that works well for everyone.

We want people to be as healthy as they can be.

## About the Walk-In Centre



The Walk-In Centre is a place you can go to get help if you suddenly get ill.

For example, you might go if you have bad pains in your stomach or if you are having an asthma attack.



The Walk-In Centre is now in a building at Pinfold Gate.

The centre is for anyone who lives in Loughborough.

## What we want to change



We think it would be better to have the Walk-In Centre at Loughborough Hospital.

The reasons we want to move the centre are

- there will be more nurses to help look after people
- it will be easier to get tests and x-rays done
- It will be much quicker to send someone from the Walk-In Centre into hospital if they need to go
- It will be easier to keep someone in for a few hours to make sure they are ok before they go home.



## Other information

GP surgeries stay open longer now.

It is easier for people to get to see their GP so they don't need to use the Centre for some health problems as much as they did.



It will cost quite a lot of money to move the Walk-In Centre.

But, we will only have to pay this money once.  
There is money already to pay to move the Centre.

## Tell us what you think

We would like you to help us decide what to do.



There are 2 choices

- leave the Walk-In Centre at Pinfold Gate
- move it to Loughborough Hospital

There are some questions at the end to help you tell us what you think about moving the Walk-In Centre.



We think the best idea is to move the Walk-In Centre to Loughborough Hospital.



On the next page is some information on the good and bad things about each choice.

Then there are some questions for you.

Please send your answers to

FREEPOST RRHS-EUHR-LCZA,  
Jo Lilley,  
NHS Leicestershire County and Rutland,  
Fosse House,  
6 Smith Way,  
Grove Park,  
Enderby,  
Leicestershire LE19 1SX  
We need your answers by  
**January 11<sup>th</sup> 2012**





## Choice 1 Leave the Centre at Pinfold Gate

<b>Good</b>	<b>Not so good</b>
It's easy for some people to get to	It's hard for some people to get to
It has good healthcare services	You can get some services in other places
Anyone can go	Can't treat some health problems
Open all day every day	Can't do many x-rays
People can be sent back to their GP if they need to be	Can't get tests done quickly
	People can't stay for a short time to be checked they are ok before they go home



## Choice 2 Move the Centre to Loughborough Hospital

Good	Not so good
It's easy for some people to get to	It's hard for some people to get to
It has good healthcare services	Can't treat some health problems
Anyone can go	
Open all day every day	
People can be sent back to their GP if they need to be	
People can stay for a short time to be checked they are ok before they go home	
The GPs at Pinfold Gate can work there	
You can get tests done quickly	



## There are some meetings about moving the Walk-In Centre

Anyone can come along.

<b>Date and time</b>	<b>Place</b>
<b>Thursday 17 November</b> 7.00pm -8.30pm Refreshments served from 6.30pm	<b>Shepshed</b> Main Hall, Shepshed High School, Forest Road, Loughborough, LE12 9DA
<b>Thursday 24 November</b> 7.00pm -8.30pm Refreshments served from 6.30pm	<b>Birstall</b> Birstall Village Hall, Birstall Road, Birstall, LE4 4DH
<b>Tuesday 29 November</b> 7.00pm -8.30pm Refreshments served from 6.30pm	<b>Syston</b> Theatre Room, Wreake Valley College,  Parkstone Road, Syston, LE7 1LY
<b>Thursday 15 December</b> 7.00pm -8.30pm Refreshments served from 6.30pm	<b>Quorn</b> Quorn Church Rooms, Church Lane, Quorn, Loughborough, LE12 8DP

## 1. The choices

Which choice do you want? Please tick 1

Choice 1 – the Walk-In Centre stays at Pinfold Gate

Choice 2 – the Walk-In Centre moves to Loughborough Hospital

## 2. Going to see your GP

What would make you go to your GP first instead of the Walk-In Centre? Tick as many boxes as you want to

GP surgery stays open in the evening and at weekends

Make it easier to make an appointment for a few days time

Make it easier to make an appointment on the same day

Nothing

## 3. What do you think of this information?

Easy to understand

Hard to understand

## About you

Please fill in this sheet to tell us more about you.

We will only use this to make sure we are asking as many people as we need to about these plans. It will not have your name on it.

If you do not want to answer any of these questions you can just leave the question out.

### 4. Are you?

Please tick

Male <input type="checkbox"/>	Female <input type="checkbox"/>	Transgender <input type="checkbox"/>	Prefer not to say <input type="checkbox"/>
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### 5. Are you?

Younger than 16 <input type="checkbox"/>	16 to 24 <input type="checkbox"/>	25 to 34 <input type="checkbox"/>
35 to 59 <input type="checkbox"/>	60 to 74 <input type="checkbox"/>	75 or older <input type="checkbox"/>
Prefer not to say <input type="checkbox"/>		

## 6. Are you?

### White

British <input type="checkbox"/>	Irish <input type="checkbox"/>	Gypsy/ Traveller <input type="checkbox"/>
Other please write here		

### Mixed

White and black Caribbean <input type="checkbox"/>	White and Black African <input type="checkbox"/>	White and Asian <input type="checkbox"/>
Other please write here		

### Asian or British Asian

Indian <input type="checkbox"/>	Pakistani <input type="checkbox"/>	Bangladeshi <input type="checkbox"/>
Other please write here		

### Black or Black British

Caribbean <input type="checkbox"/>	African <input type="checkbox"/>
Other please write here	

**6. Are you?**

**Chinese**

<p>Chinese</p> <p><input type="checkbox"/></p>
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**Other**

<p>Other please write here</p>
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**Prefer not to say**

<p>Prefer not to say</p> <p><input type="checkbox"/></p>
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## 7. Would you say you have a disability?

Yes <input type="checkbox"/>	No <input type="checkbox"/>	Prefer not to say <input type="checkbox"/>
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If yes please tick all which apply

Physical <input type="checkbox"/>
Partial or total loss of vision <input type="checkbox"/>
Learning disability/ difficulty <input type="checkbox"/>
Partial or total loss of hearing <input type="checkbox"/>
Mental health condition or disorder <input type="checkbox"/>
Long standing illness or disease <input type="checkbox"/>
Speech impediment or impairment <input type="checkbox"/>
Other please write here

## 8. Are you?

Bisexual <input type="checkbox"/>	Heterosexual <input type="checkbox"/>	Gay <input type="checkbox"/>
Lesbian <input type="checkbox"/>	Prefer not to say <input type="checkbox"/>	
Other please write here		

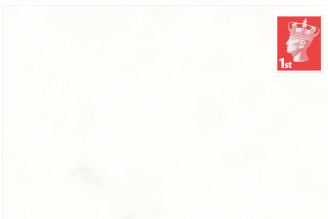
## 9. What religion are you?

Bahai <input type="checkbox"/>	Buddist <input type="checkbox"/>	Christian <input type="checkbox"/>
Hindu <input type="checkbox"/>	Jain <input type="checkbox"/>	Jewish <input type="checkbox"/>
Muslim <input type="checkbox"/>	Sikh <input type="checkbox"/>	No religion <input type="checkbox"/>
Other please write here		
Prefer not to say <input type="checkbox"/>		

**18. First 4 letters and numbers of your postcode?**

We will not be able to tell your address just whereabouts in Leicestershire or Rutland you live. For example LE12.

Please send your answers to



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We need your answers by  
**January 11th 2012**

**Thanks to**



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